

Cooke Real Estate School Course Evaluation

Name: _____

Course: _____ Completion Date: _____

Did you contact an instructor during the course:	Yes	No	(Please circle one)		
If you did was it a phone call or E-mail?	Phone	E-mail	(Please circle one)		
Did you have any need to call tech support	Yes	No	(Please circle one)		

GENERAL INFORMATION:

	Low				High
Was the Cooke staff friendly and courteous?	1	2	3	4	5
Was the Cooke staff helpful and informative?	1	2	3	4	5
How would you rate your overall experience with the Cooke Staff?	1	2	3	4	5
Was Dearborn's technical support personnel courteous and friendly?	1	2	3	4	5
How would you rate your overall experience with the technical support?	1	2	3	4	5

INSTRUCTOR: (If you contacted an instructor)

	Low				High
Demonstrated knowledge of course content	1	2	3	4	5
Encouraged feedback and questions	1	2	3	4	5
Responded to my questions quickly	1	2	3	4	5
Instructor's support of student	1	2	3	4	5
Instructor/student interaction	1	2	3	4	5

CONTENT/MATERIALS:

	Low				High
Accuracy of information on website before enrolling	1	2	3	4	5
Orientation was thorough and clear	1	2	3	4	5
Organization of content	1	2	3	4	5
Course objectives clearly stated	1	2	3	4	5
Content was what I expected	1	2	3	4	5
Value of resource materials	1	2	3	4	5

DELIVERY METHOD:

	Low				High
Satisfied with my learning experience	1	2	3	4	5
I felt I could communicate with an instructor if necessary	1	2	3	4	5
Program met my needs	1	2	3	4	5
Degree of ease with self paced instruction	1	2	3	4	5
How would you rate your satisfaction with the technology of this computer based course	1	2	3	4	5

If this was a pre or post license course, were you given state exam information or original licensing information on the Cooke website or in the orientation session of the course?

List three weaknesses of the course.

- 1 _____
- 2 _____
- 3 _____

List three strengths of the course.

- 1 _____
- 2 _____
- 3 _____

What did you expect to cover in this course, but was not? _____

What suggestions do you have to improve this program? _____

What problems, if any, did you have with the computer-based course? _____

Would you recommend this course to a friend? _____
If not, why? _____

We would like to use your comments as a testimonial on our web site. Please state here any comments you would approve for us to use with your name included in the comments.

Signed: _____

Date: _____

THANK YOU.

COOKE REAL ESTATE SCHOOL